

# Fee Collection Policy Flowchart

## **Fee Statements Issued**

1<sup>st</sup> Friday each Term via email (4 Fee Statements Issued Per Year)

## **Fees Due**

3<sup>rd</sup> Friday each Term (courtesy reminder TXT sent Monday fees are due)

#### Step 1

**Finance Department** 

## **Overdue Fee Reminder**

7 Days After Fees Due (Contact made via SMS, Email, Phone)

## Final Overdue Fee Reminder

14 Days After Fees Due (Contact made via SMS, Email, Phone)

#### Step 2

**Business Manager** 

# **Meeting Request**

28 Days After Fees Due (Contact made via SMS, Email, Phone)

#### Step 3

**Principal** 

# **Refer to Debt Collection Agency**

35 Days After Fees Due (referred without further notice)