

BCE Connect Launch



St Joseph's College
COOMERA

Courage to Love, Learn and Serve

Dear Parent/Caregiver,

St Joseph's College is excited to launch a new BCE Connect App for our parent community.

Access is restricted to parents of students at our school and a login is required. To be able to login to the App you **MUST** have previously logged into the Parent Portal to activate your account.

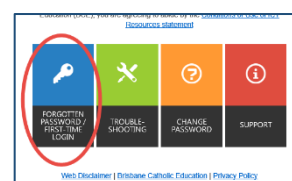
Please follow the instructions below to do this:

PARENT PORTAL LINK: [Parent Portal Link](#)

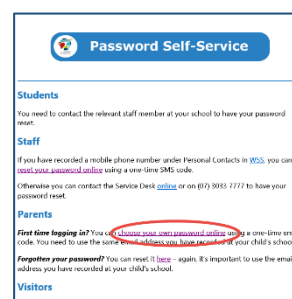
1. Start the process by clicking on the link above. You will be met with a login screen.
(if you get a Window Security screen – press Cancel)



2. Select **Brisbane Catholic Education** and select **Forgotten Password/First-Time Login**



3. Select the link under the **Parents** heading titled **choose your own password online**



4. Enter the personal email address that you have provided to the school and click **Next**.
5. Check your email for a security code and enter the corresponding security code in the screen that follows and click **Next**.



6. Ensure that **Password Reset** option is selected and enter your desired password in both boxes before clicking **Next**.



7. Now that you have set your password you can now login to the Parent Portal by following this link: **Parent Portal Link**.
8. After you have logged into the Parent Portal your account will have been activated and you may now login to the BCE Connect Application.

You can see a video of this process at

<http://www.bne.catholic.edu.au/aboutus/legals/Pages/Extranet-Support.aspx>

The log in details for the app are the same as per the Parent Portal.

The BCE Connect mobile app makes it easy for you to keep up with school events and information.

The latest version/release of BCE Connect allows us to send announcements as a push notice to anyone who has installed the app and selected **St Joseph's College** and saved as a Favourite, for example a bus running late from an excursion. Make sure you have notifications enabled on your device for the app when you install it.

The push notification feature may be used to send an emergency announcement or to highlight an important message. The notification presents on a mobile device similar to a SMS text message. You do not have to open the app to see the notification.

Other features include newsletters, school forms and the ability to notify of student absences at a touch of a button.

The best experience is if you log into the APP, which is done with the same username and password as the Parent Portal, the App will enable you to stay logged in for up to a year.

Use the feedback tool in the app if you want to send a suggestion or let us know what you'd like in the app.

BCE Connect, is now available to download from:

- [Google play store](#)
- Apple App Store - [iPhone link](#) and [iPad link](#).